



# Telecoms PACKAGES



**FREE** Calls to UK Landlines  
& Cheaper Broadband

Transfer your Calls and Line Rental to Call Flow  
on our 'Unlimited Weekend' or  
'Unlimited Anytime' plan to receive a DISCOUNT  
on your monthly broadband rental!

Call Flow Solutions Ltd • [info@cfsbroadband.com](mailto:info@cfsbroadband.com) • [www.cfsbroadband.com](http://www.cfsbroadband.com)

**0800 280 0580**

Free!

# Unlimited Weekend

**FREE** calls to UK Landlines all weekend

**Inclusive** to 0845 and 0870 numbers

Receive **discount** on your broadband

	Mon-Fri 7am-7pm	Mon-Fri 7pm-7am	Sat-Sun All Day
UK Calls (up to 1hour)	5 ppm	1.3 ppm	0 ppm
UK Calls (beyond 1hour)	5 ppm	1.3 ppm	5 ppm

# Unlimited Anytime

**FREE** calls to UK Landlines at ANY time

**Inclusive** to 0845 and 0870 numbers

Receive **discount** on your broadband

Only **£4.16** a month + VAT!

ONLY  
**£4.16**  
a month  
(+VAT)

	Mon-Fri 7am-7pm	Mon-Fri 7pm-7am	Sat-Sun All Day
UK Calls (up to 1hour)	0 ppm	0 ppm	0 ppm
UK Calls (beyond 1hour)	5 ppm	1.3 ppm	5 ppm

## The Small Print

### Line Rental

The charge for line rental is £9.62 (+VAT) per month. (cheaper than B.T.)

Most calling features are available for £1.50 (+VAT) a month per feature. Typical examples are caller display, call diversion etc.

Your telephone line will be transferred 'like for like' so existing services will remain on your line. The only difference to this is on BT Featurelines where the customer currently has to dial a '9' to receive an outside line. If you have to dial a '9' to receive an outside line, please indicate it clearly on your order form so that one of our customer service representatives can explain to you your options before they process the order.

### Calls

Unlimited Calls to Local/National and 0845/0870 means calls of up to an hour to numbers beginning 01, 02 and 03, after which pence-per-minute rates apply.

Weekend calls mean from midnight on Friday to midnight on Sunday; evening calls between 7pm and 7am weekdays; daytime calls at other times.

The unlimited anytime plan tariff is available 24 hours a day, 7 days a week subject to a 1 hour maximum duration per call.

Plan is inclusive of calls to 0845 and 0870 numbers of up to 60 minutes duration (excluding indirect access numbers and dial-up internet access) during the 'free' period.

Fair use policy applies – max 1,000 minutes or 150 calls a month. If either of these limits on free calls is exceeded,

CFS will charge for these calls at a pence-per-minute rate until the start of the subsequent month.

When making a chargeable call, a 8p set up fee applies.

Calls to 0871 numbers will cost no more than 10ppm plus 8p set up fee; Calls

to 0870 no more than 50ppm, with a maximum set-up charge of 50p.

Calls to UK Mobiles are charged at 10.6ppm daytime and 6.4ppm evenings and weekends.

Calls to Directory Enquiries are charged at BT rates.

Calls to international destinations vary, but are extremely competitive and are generally cheaper than BT. Our full international rates can be emailed on request.

All prices are ex. VAT unless otherwise stated